

ECI Publishes New Sustainability Report: *The Future is ELASTIC*

ECI's eighth annual report highlights a banner year of technical and corporate progress, putting its customers' needs first with 5G on the horizon

Petach Tikva, Israel – August 28, 2019 – ECI®, a global provider of ELASTIC Network® solutions for service providers, critical infrastructures and data center operators, today released its 2018 Sustainability Report, *The Future is Elastic*. This is ECI's eighth annual report written in accordance with the Global Reporting Initiative (GRI) Standards, Core Option. The report outlines how ECI supports and delivers innovative solutions and outstanding customer service, while operating responsibly and in support of the United Nation's Sustainable Development Goals (SDGs).

"With 2020 deemed the year of 5G, technology - and specifically connectivity - will set the foundation for a more sustainable world. Although there are still many questions about this next generation of connectivity, we know that our customers need solutions for today and long into the future. This principle lies at the core of sustainability," said Darryl Edwards, CEO and President of ECI.

ECI continued to prepare customers around the world for 5G in 2018 with a suite of intuitive solutions. Building blocks include a variety of network slicing technologies, which will be key to reliable, low-latency services. Aiming to provide customers with flexible solutions that suit both their current business goals and future 5G plans, ECI has built its portfolio to better serve and empower customers to easily harness the breadth of potential this next generation has to offer.

"Innovation at the speed of business is front of mind for every organization, but sustainability must play a part," added Edwards. "At ECI, we've woven this into the fiber of our business: operating ethically, uplifting the local community and taking care of our people and environment. For eight years running, we are proud to herald our progress in promoting a sustainable future based on ELASTIC networking practices."

Data highlights from the ECI report:

- **89%** of top tier customers described their overall experience with ECI as excellent or very good
- Quality of delivery performance improved to **99.96%** in 2018, reaching an all-time high
- Maintained a **70%** performance score on ECI's **TL9000 Quality Index target**, surpassing average industry scores
- Ranked **Platinum Plus** in the annual Business for Social Responsibility ("Maala") ranking in Israel – the highest possible ranking for the tenth consecutive year
- Achieved **4%** reduction in energy consumption and in greenhouse gas emissions in 2018 versus 2017
- Received a **Gold ranking** "advanced level" score in the EcoVadis 2018 CSR Rating
- Achieved **53%** reduction in absolute greenhouse gas emissions since 2009
- In 2018, **24%** of ECI's car fleet in Israel were hybrids, delivering an **18%** reduction in fuel consumption and **17%** reduction in greenhouse gas emissions, versus 2017
- ECI employees spent **4,058** hours volunteering in the local community



- ECI invested over **44,700 hours** invested in employee training
- Received a **“B” score** in the 2018 CDP Supplier Engagement Platform

For more information about ECI’s sustainability and corporate responsibility initiatives, please visit: <http://www.ecitele.com/corporate-responsibility/>. For the full sustainability report, click [here](#).

ABOUT ECI

ECI is a global provider of ELASTIC network solutions to CSPs, critical industries, and data center operators. With the advent of 5G, IoT, and smart everything, traffic demands are increasing dramatically, and network operators must make smart choices as they evolve their infrastructure. ECI’s Elastic Services Platform leverages our programmable packet and optical networking solutions, along with our service-driven software suite and virtualization capabilities, to provide a robust yet flexible solution for any application. ECI solutions are tailored for the needs of today, yet flexible enough to meet the challenges of tomorrow. For more information, visit us at www.ecitele.com.

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